

Terms & Conditions

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- We'd like you to be happy with everything you purchase from Prima Bakeries. If you change your mind, we cannot except returns due to the nature of the product. If there is a fault with the product we guarantee you a full refund or replacement. Please note the product must either be returned to Prima Bakeries, or sufficient photographic evidence must be supplied before a refund or replacement is given.
- You can cancel or change your order until 11am the day before delivery is scheduled. You can make changes to your order by calling 01209 820 321 option 5. Please note orders cannot be cancelled by email.
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